



Vascular Protection Clinic **Emergency Department Case Finding**

BACKGROUND

- Missed patient referrals
- Missed opportunities to improve patient outcomes
- Lack of communication
- Confusion around referral process to VPC



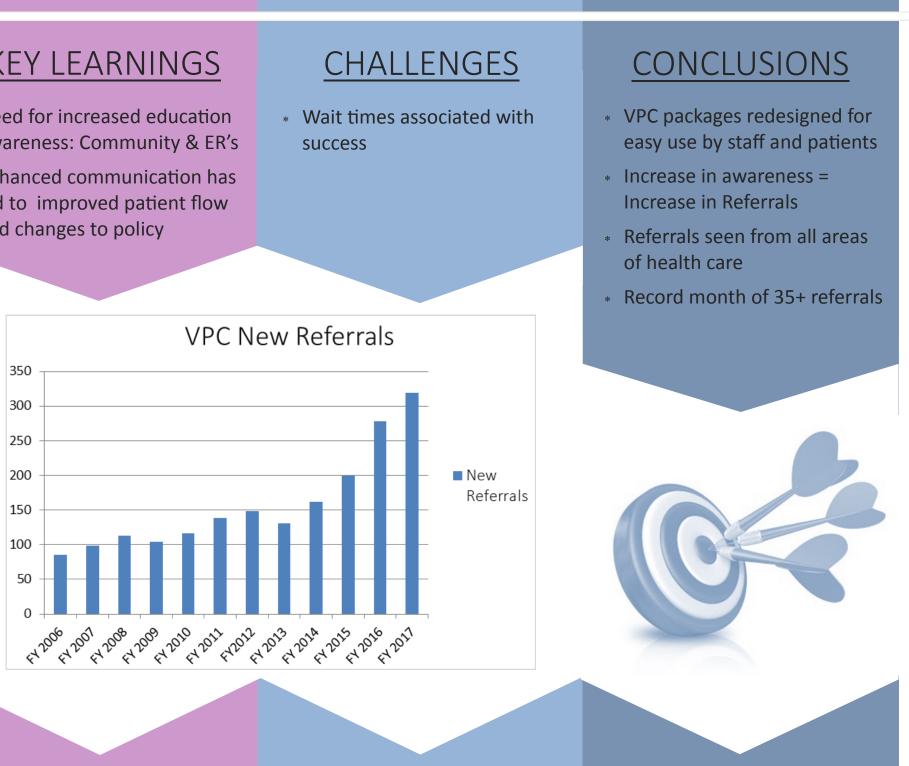
ACTIONS

- * ER chart review from June to October 2015; ongoing weekly review
- Identified common reasons for visits
- Review of data: missed or potential patients
- Communication
- Meetings with stakeholders:
 - Primary Care (Ex: NP led clinics)
 - Health Links
 - Community Groups
 - Brockville General Hospital Acute Stroke Unit and SPC
- Educational meetings & packages provided to:
 - Emergency Departments
 - ♦ Perth and Smiths Falls sites ♦ Kemptville Hospital ♦ Carleton Place Hospital
 - ♦ Almonte Hospital
 - Arnprior Hospital

KEY LEARNINGS

- Need for increased education awareness: Community & ER's
- Enhanced communication has led to improved patient flow and changes to policy

success



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STROKE NETWORK of Southeastern Ontario