Supported Conversation

Getting the message IN - “Is my message clear?”

- Sit next to each other, but maintain eye contact
- Establish a topic. Let him/her know when you are changing topics. Both can be done by writing down a key word
- Use short, simple sentences and an expressive voice
- Pause between statements
- Add gestures to “punctuate” what you say
- Avoid figures of speech or vague statements that can lead to misinterpretation
- Always have plenty of paper with you
- PRINT key topic words. This way, if he/she needs to refer back to something said earlier, he has it clearly printed for him/her to reference
- Use pictures - focus on one at a time

Help him/her to get the message OUT - “Does he/she have a way to answer or ask questions?”

- Ask yes/no questions and make sure that he has a way to respond
- Ask one thing at a time
- Ask him to give you clues by gesturing or pointing to objects, pictures and written key words -- “Can you show me?”
- Give him/her time to respond

VERIFY - “Have you checked to make sure YOU have understood?”

- Summarize slowly and clearly what he/she is trying to say
- “So let me make sure I understand…”
- Add gestures or written key words as necessary
- Draw boxes around correctly interpreted words/cross out words that were NOT what he/she intended to say
Yes ✓
No ×
?

Wrong Track STOP